A Guide to Financial Aid **Money Matters**



Hearty Maine Hello!

The Office of Student Financial Aid and the Bursar's Office welcome you to the University of Maine. Our offices are committed to helping you obtain a quality education at an affordable cost. Our goal is to ensure that you have the information you need to make the best decision about financing your education at UMaine.

Money Matters is a guide for students and families that includes:

- Information on the UMaine student bill
- Costs at UMaine
- Types of financial aid available
- Additional funding resources

Our team is here to help you understand all of your financial aid options, and we are committed to providing information that is courteous, timely, and professional. Please do not hesitate to call us at **207.581.1324**, e-mail us at **umfinaid@maine.edu** or **umbursar@maine.edu**, or stop by our office in Wingate Hall.



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umaine.edu

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MyCampus Portal: Your UMaine Campus Access

Access mycampus.maine.edu

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- 1. Login with your UserID and password
- 2. Select Student Center from the LaunchPad



THE UNIVERSITY OF MaineStreet Student Center = MAINE From your Dashboard, select the Financials section on the left menu. Dashboard A. Account Summary **Class Information** View a breakdown of all charges and payments B. What I Owe Schedule Displays your remaining balance C. View/Pay Bill S Enrollment Access Touchnet to set up authorized user, access billing statements, make payments, enroll in payment plans. Academics **D.** View Financial Aid View financial aid information by year Financials \sim E. Financial Aid Summary Account Summary Provides a summary of your total financial aid What I Owe F. Accept/Decline Awards View/Pay Bill Use to accept or decline any offered aid G. Report Outside Aid View Financial Aid Report names and amounts of outside aid you are receiving Financial Aid Summary H. View 1098-T Accept/Decline Awards Consent for electronic delivery and access to 1098T I. Direct Deposit Accounts Report Outside Aid Enroll in direct deposit for excess financial aid or payments View 1098-T Direct Deposit Accounts

Check MaineStreet Often!

Many UMaine departments use the To Do List and Message Center to communicate important information to you - make sure to check your student center on a regular basis.

	Academics	~			
	Academics		University of Maine	Financial Aid	2022-2023 Financial Aid Award Notification
	Financials	~	University of Maine	Student Financials	An Important Account Message
0	My Information 3	`	University of Maine	Student Financials	An Important Registration Message
	My Profile	~	University of Maine	Financial Aid	2021-2022 Financial Aid Award Notification
Ø	Student Message Center		University of Maine System	Student Financials	Income Tax Form 1098-T Available Electronically
۲	Additional Links	~			

What You Still May Need To Do

OFFICE OF STUDENT FINANCIAL AID

Report outside aid (page 8)



Complete Scholarship Donor Release on MaineStreet (page 8)



Complete entrance counseling and loan agreement/master promissory note for federal student loans (*if applicable*)



Look into additional loan options (page 7)

BURSAR'S OFFICE (BILLING OFFICE)



Make your parent/guardian an authorized user to view and pay your student bill (*page 9*)



Estimate your semester bill (page 4)



Enroll in payment plan (optional) (page 5)



Enroll in direct deposit on MaineStreet (page 10)



Submit student authorization on MaineStreet (for permission to use federal funds to cover all charges) (page 9)



Report anticipated resources on MaineStreet (page 10)

OTHER



Complete Consent to Release Information Form (page 17)



Contact Student Employment for help finding a job (page 11)



Reserve textbooks through the University Bookstore (page 12)

UMaine Financial Aid Planning

for merit-based scholarships and grants



Make your UMaine merit scholarships and grants work for you!

- UMaine merit scholarships and institutional grants are awarded based on 30 credits of enrollment per academic year
- Students decide how to use their 30 credits of merit scholarships and institutional grants each semester, based on your actual enrollment, over the course of Fall, Winter, Spring, and Summer

Understanding your Per-Credit Scholarship and Grant Amount!

Use this easy equation to calculate the amount of scholarship you are eligible for per credit you take.



Based on your enrollment plans for each semester, you can use your Per-Credit Scholarship Amount to determine how much aid you will be able to use.



*PLEASE NOTE: The total Estimated Scholarship Amount for all 3 terms can not exceed the Total Academic Year Scholarship and Grant Amount (a)



Semester Costs at UMaine

Use the worksheet to help determine what, if any, additional financing options you may need to pursue. There are two semesters in an academic year, and most aid is disbursed in two equal amounts in August and January.

Undergraduate Tuition and Fee Charges

Based on 15 credits per semester

Tuition	Per Semester	
Maine Resident* (\$388 per credit)	\$5,820	
Non-Resident (\$1,108 per credit)	\$16,620	
NEBHE Regional Student Program (\$679 per credit)	\$10,185	
Non-Resident UMaineOnline (\$485 per credit)**	\$7,275	
Differential Tuition	Per Semester	
Business	\$300	
Engineering	\$325	
Nursing	\$385	
Fees	Per Semester	
Activity Fee***	\$68	
Technology Fee	\$180	
FYE Fee (first semester only)	\$50	

*Includes Maine Resident UMaineOnline programs. **This special UMaineOnline Rate applies to out-of-state students accepted into a fully online degree program.

***UMaineOnline programs are NOT charged the Activity Fee.

Room and Board Charges

On-Campus	Per	
Room & Board	Semester	
Double Room (with roommate)	\$3,009	
Meal Plan (Unlimited)	\$2,866	

Explanation of fees can be found at **umaine.edu/bursar/tuition-and-fees**

Estimated Indirect Costs

Indirect costs are <u>not</u> billed to the student but are educational expenses that students should consider in their budget.

	Per Semester
Off-Campus Room and Board <i>if applicable</i>	Varies per student; budget accordingly.
Books and Supplies	\$500
Travel and Miscellaneous	\$1,100

Estimated Direct Costs:

Tuition and fees	\$
On-Campus room and board	+
Total direct costs: A.	\$
Estimated Financial Aid: Fill in using information from your financial aid let	tter.
Scholarships/grants/waivers	\$
Federal Direct Loans (Subsidized and Unsubsidized)	\$
Outside scholarships or other assistance	\$
Direct payment to school	+ \$
Total aid and payments D	. \$

Estimated Remaining Costs:

A. – D. = \$_____

As a general rule, you can anticipate the same bill amount for the spring semester if your credit load is the same as the fall. Keep in mind your financial aid package is an annual total, and is divided between the fall and spring semesters.

Student Health Insurance

UMaine does **not** require that students provide proof of health insurance coverage and does not offer an insurance policy that automatically enrolls students in an insurance plan. International students are required to obtain adequate insurance.

For additional information on voluntary student health insurance options, visit: *umaine.edu/bursar/insurance*



Fall Semester Bills Due

Fall bills become available to view online in mid-July.

Spring Semester Bills Due

Spring bills become available to view online in mid-November.

Payment Options

Cash		Check	International Currencies	
Pay in person at Bursar's Office, Wingate Hall		Mail to Bursar's Office: 5781 Wingate Hall Orono, ME 04469-5781	Flywire or Transfermate (<i>umaine.edu/bursar/</i> payment-options/#International)	
	Electronic check/ACH: Direct debit from your checking or savings account.			
Online Payments		Credit card: Charge your American Express, Visa, MasterCard or Discover. Online credit card payment service is through TouchNet. A con- venience fee of 2.85% or a minimum of \$3 will be applied.		

	• Fall semester plan:
Installment Payment Plans	• Spring semester plan:
	• Payments due the 15th of each month.
	• Enrollment fee only. No interest.

UMaine ScholarshipUniverse

As a University of Maine student, ScholarshipUniverse, a scholarship-matching platform, can connect you with hundreds of UMaine scholarships and thousands of outside/private scholarships.

How to Access ScholarshipUniverse:

 Go to *umaine.scholarshipuniverse.com* Login with your MaineStreet username and password

Once you have signed on to ScholarshipUniverse, you will be able to view your Student Dashboard, which provides you a personalized space for viewing all internal and external scholarships that you qualify for, as well as various sections that will provide scholarship updates and notifications for upcoming deadlines.

≡			ScholarshipUniverse		Search Q. D Student v
Cushboard Questions	Dashboard	A You still have out	standing questions that may qualify you for more opportuni questions.	ties! Click here to continue answeri	ng more matching
 Solutioning Acuda Marcina Marcia M	South Name South Name And Start South Name Market South Name Market South Name Market South Name South Name Name Name Name Name Name Name Name	Scholarship Ciportunities Scholarship Ciportunities 2372,037 Worthermet Passion Passio	Actions Regarded Actions Regarded Articles res Articles res Articles res Articles of the second regarded res Articles of the second research res Articles of the second respective Articles of the second research res Articles of the second research respective Articles of the second respective Articles of the second research respective Articles of the second respective Articles	Net No Walks	Lucio Lucio Lucio Lucio Lucio



The **left hand side of the dashboard** provides an overview of school scholarships and outside scholarships you qualify for.

School Scholarships You Qualify For

Contains a count of all open school scholarships that you match with.

Outside Scholarships You Qualify For

Contains a count of all open external scholarships that you match with.

Questions to Update

You can answer additional questions about your experiences, interests, and family that will help you match to external scholarships and more selective school scholarships.

This **middle section** tracks all open and future scholarships that are available to you and helps track scholarships that you have applied for.



ScholarshipUniverse

Contains a running count of all internal and external scholarships that are open or will be open in the future and the cumulative amount.

Your Universe

Open & Future Matches: Contains a count of all school and outside scholarships that you have matched with as well as the total amount of those scholarships.

Applied: Contains a running count of all of the scholarships that you have applied for and the total amount of those scholarships.

In Review: Contains a count of all school scholarships and their award amounts that are closed and in the process of reviewing applications.

Awarded: Contains a running count of all school scholarships and their award amounts of which you have been awarded funding.

Additional Loan Options

Federal Direct Parent PLUS Loan	 Credit-based loans available to parents of dependent undergraduate students who have filed a FAFSA. How to Apply (Parent Borrowers): Go to studentaid.gov and log in using the parent's name, SSN, Date of Birth, and FSA ID Choose option "Request a PLUS Loan." This process will determine whether you are approved or denied If you are approved, you must choose the option "Complete Master Promissory Note." New borrowers and borrowers who use an endorser need to complete the MPN 		
Additional Federal Direct Unsubsidized Loan	 Dependent students whose parents are denied a Federal Direct PLUS Loan may qualify for additional Federal Direct Unsubsidized Loans Unsubsidized Direct Loan amounts are up to \$4,000 as a freshman and sophomore, and \$5,000 as a junior and senior Additional Unsubsidized Direct Loan eligibility will be posted to the student's financial aid offer in MaineStreet once when we get confirmation of the denial 		
Alternative Educational Loans (How to apply below)	 Alternative educational loans through private organizations are available to students as an additional financing option Most of these loans are credit-based, in the student's name, and require a co-signer We strongly recommend that students accept all offered Federal Direct Loans before considering an alternative loan 		

Step 1: Choose an Alternative Loan Lender

Our office provides information on commonly used alternative loan lenders to assist families in comparing lenders. This list can be viewed online at **www.elmselect.com.**



University Credit Union Variable Rates @ 3.5% - 7.5% APR		FINANCE AUTHO Fixed Rates © 2.54% - 4.61% APR	DRITY OF MAINE	Citizens Citizens Fixed Rates 0 3.48% - 10.78% APR	
1-855-210-8174	VIEW	18002283734	VIEW	1-800-708-6684	VIEW
Union federal Union Federal® Private Loan Fixed Rates 0 V 3.2% - 10.76% APR 1.	student ariable Rates 0 27% - 9.9% APR	SoFi SoFi SoFi Fixed Rates @ 3.47%-11.16% APR	Variable Rates 0 1.69% - 11.92% APR	College Ave Student College Ave Student Fixed Rates © Y 3.49% - 12.99% APR	Loans Ariable Rates @ .19% - 11.98% APR
(866) 513-8445	VIEW	855-456-7634	VIEW	844-422-7502	VIEW
Sallie Mae Fixed Rates 0 Var 3.75% - 12.85% APR 1.6	iable Rates 0 2% - 11.73% APR	Custom Choice I Cognition Finance Fixed Rates @ 3.2% - 10.76% APR	oan® powered by Nal Variable Rates @ 1.27% - 9.9% APR	The NHHEAF Networ Fixed Rates © Vi 3.5225 - 8.1665 APR 3.	k vriable Rates Ø 063% - 6.861% APR
(866) 972-5004	VIEW	(866) 232-3889	VIEW	855-887-5430	VIEW
DISCOVER Student Loans Discover Bank® Fixed Rates 0 Var 4.49% - 13.74% APR 1.7	iable Rates 0 9% - 11.99% APR	VSAC Fixed Rates @ 4.99% - 8.03% APR		Digital Federal Credit Fixed Rates © SN - 11% APR	Union Variable Rates 0 9% - 9% APR
1-800-STUDENT	VIEN	1-800-226-1029	VIEW	800-324-1589	VIEW
MEFA Fixed Rates 3.75% - 5.7	fa " 95 AFR 85 AFR	VEN	Ascent Fur Fixed Rates (3.28% - 13.02 877-216-0876	iding Variable Rates © NAPR 1.47%-11.31% AP	R

Compare Lenders View

University Credit Union UCU Private Education Loan	K FINANCE AUTHORITY OF MAINE THE MAINE LOAN	×	Citizens Citizens Student Loan for Undergraduates (Fixed Rat	×	Union Federal® Private Student Loan Union Federal Private S Fixed Rate	X tudent Loa
APPLY NOW	APPLY NOW	\heartsuit	APPLY NOW	\heartsuit	APPLY NOW	¢
General Information						
Lender Name						
University Credit Union	FINANCE AUTHORITY OF M	AINE	Citizens		Union Federal® Private Loan	Student
Servicer Name						
American Education Services	FAME & Firstmark Services.	LLC	Firstmark Services, a subsi Nainet	diary of	American Education Se	rvices (AE:
Enrollment Requirements						
Must attend at least half-time.	At least half time at a degre granting institution	÷	At least half-time enrollmer	et.	Undergraduate and gra students enrolled at lea at an approved school.	duete st half-tim
Satisfactory Progress Requireme	ents					
Yes	No		No		No	
Less Than Half Time Enrollment						
No	No		No		No	
Degree Seeking Requirements						
Must be enrolled in a degree program.	Degree or certificate progra degree-granting institution	m at a	Must be degree seeking.		Undergraduate and gra students enrolled in a d seeking program.	duate egree-
Index Type						
Prime	Fixed		Fixed		Fixed	
Index Rate						
3.5%	0%		0%		0%	
Disbursements To						
School	School		School		School	
# of Disbursements						
4	2		4		4	

Step 2: Apply for an Alternative Loan

Apply for the loan directly through the lender's website. Once approved, our office will automatically receive information about the loan from the lender.

Students are required to report any and all additional resources to the Office of Student Financial Aid. **Waivers,** scholarships, and assistance of any kind from a federal or state agency, private organization, or scholarship foundation must be reported. Receipt of additional assistance not already listed on your award could affect your financial aid.

Outside Scholarship Information

If you are receiving a scholarship from an outside organization:

- 1. Send copies of all scholarship certificates or letters to the Office of Student Financial Aid.
- 2. Check with the organization issuing the scholarship for specific requirements to receive the scholarship funds (e.g., enrollment verification, grades, billing).
- 3. All scholarship checks should be sent to the Office of Student Financial Aid.
- 4. Once scholarship checks are received by the Office of Student Financial Aid, the funds are then applied directly to the student's account.
- 5. If a student is required to sign the check before funds can be applied to the account, the student will be notified to come into the Office of Student Financial Aid to endorse the check.

Reporting Outside Aid

1. After logging into the MaineStreet portal, click the **Student Center** tile.

2. Click **Finances** in the menu on the left-side of the screen.

3. Click Report Outside Aid.

Office of Student Financial Aid. Wa foundation must be reported. Rece	xs or other outside assistance be ivers, scholarships and assistance ipt of additional assistance not all ipt of additional assistance not all	slow. You are legally obligated to be of any kind from a federal or fready listed on your award cou	o report any and all additi state agency, private orga d affect your financial aid	ional resources to the anization or a scholars!
A link to this page will continue to be	e available after you accept your	award should you need to repo	rt additional outside assis	tance.
I have NO outside a	id to report O			
I need to report	outside aid 🛞			
Source of Ald/Name \diamond	Fall Amount \Diamond	Spring Amount O	Summer Amount O	Total Amount O
				+

4. Enter the source of aid, name, and amount. If you have more than one source of outside aid, click the + button.

8. Click Save.

Complete Scholarship Donor Release of Information

The University of Maine makes every effort to protect the privacy of students' educational records. By allowing the university to release your name, directory, and academic information, you are helping us to connect potential scholarship donors with students.

- 1. After logging into the MaineStreet portal, click the **Student Center** tile.
- 2. Click **Finances** in the menu on the left-side of the screen.
- 3. Click Accept/Decline Awards.
- 4. Complete information on the Enrollment, Housing and Gradation, and Report Outside Aid tabs as necessary.
- 5. On the Scholarship Release tab select an option.
- 6. Click Save.

Enrollment	Housing and Graduation	Report Outside Aid	Scholarship Release	Eligibility
Balance of	Information			
Release of	mormation	Lauthorize the relevant	are of my name, directory, a	nd academic information on file with the University of
		Maine System to se receive.	cholarship donors and others	s in conjunction with any University scholarship I may
		 I do not authorize til 	ne release of information rela	ated to the receipt of University Scholarships.
		Please complete	all pages	
		Next		
			Save	

Authorize Users

Authorize a User

Adding an authorized user in TouchNet's Bill+Payment Suite is your written consent that an individual may view your account information and make payments on your behalf. The University of Maine will not release information in any other manner without a completed Student Consent to Release Information Form (see page 17).

1. After logging into the MaineStreet portal, click the **Classic Student Center** tile.

2. Click the compass button in the top right corner.

3. From the Student Center, under My Account in the Finances section, click on the **View My Bill** link.

4. To access TouchNet's Bill+Payment suite, click View Bill/Payment Options.

5. Click the Access TouchNet Bill+Payment button.

6. Select **Authorized Users** from the menu options at the top of the page.

7. If you have already added one or more authorized users, you may update settings or delete on this page. Click on the **Add Authorized User** section. Enter the email address of the new Authorized User.

8. Choose Yes or No on both of the access options.

- Billing Statement Access: Would you like to allow this person to view your billing statement? If you select No, the authorized user will be able to vieew only the current balance, but will not see your billing statement.
- Payment History Access: Would you like to allow this person to view your payment history? If you select No, the Payment History tab will show only payments the authorized user has made.

If you select No for both options, the authorized user will only be able to process payments on your account.

9. After carefully reading the agreement for authorizing a user, click the **I Agree** box.

10. Click the **Continue** button.

11. Authorized users will receive email notification along with instructions for logging into their Bill+Payment account.

Submit Student Authorization to Hold Credit Balance for Future Charges

The Bursar's Office must have your permission to apply federal financial aid to charges other than tuition, fees, and room and board within the same aid year. Granting permission can make your account easier to manage.

Financial aid resulting in a credit balance on your account will be automatically refunded to you unless you request that it be held to apply to future charges.

1. After logging into the MaineStreet portal, click the **Classic Student Center** tile.

2. Click the compass button in the top right corner.

NavBar

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3. Click on **Navigator**

Then click on the





4. Click on **Campus Finances** and then **Student Authorization**.

5. On the Authorize Financial Aid Payments and Student Refunds page, click the **Select** button for the University of Maine.

6. On the Student Authorization Page, indicate the option(s) you authorize by placing a checkmark in the appropriate checkbox(es).

7. Click the **Save** button.

8. Click the **Return** button.

Enroll in Direct Deposit

A credit balance created by the disbursement of financial aid is normally sent to you by the start of each semester. The fastest, most convenient, and most secure way to get your refund is by direct deposit.

1. After logging into the MaineStreet portal, click the Classic Student Center tile.

2. Under the Finance Section, click the Direct Deposit link.

3. On the Account Services/My Direct Deposits page, click on the Enroll in Direct Deposit button.

4. On the Manage my Bank Accounts/Add Bank Account Details page, fill out the required information for your bank account then click the Next button. Do NOT enter a debit card number. Enter the complete bank routing number and account number.

5. On the Results page, review your information, then click the **Proceed to Enroll** in Direct Deposit button.

6. Review the My Direct Deposit/Bank Account Summary page and click the Proceed to Enroll in Direct Deposit button.

7. On the Enroll in Direct Deposit/Add Direct Deposit page, select your account from the drop down menu and click Next.

8. Review your account information and the agreement on the Enroll in Direct Deposit/Agreement page, and click the checkbox next to "Yes I agree to the terms and conditions of this agreement." Then click the **Submit** button.

9. Click the Go To Direct Deposit Summary button and verify that the correct account has been selected.

10. If you need to change or correct the account for your direct deposit, see Modifying Your Direct Deposit online (umaine.edu/bursar/directdeposit).

11. If you decide to cancel direct deposit, you will need to contact the Bursar's Office by phone, 207.581.1521.

Enter Anticipated Resources

Late payment fees will be assessed to balances not paid by the due date, unless you have sufficient pending and/or outstanding resources not shown on your bill. On the Anticipated Resources page, you can tell the Bursar's Office about your pending resources, such as employer/third-party payments, college savings plans, athletic scholarships, alternative loans, and tuition waivers. You will need to post them to your Anticipated Resources page on MaineStreet by the due date each semester to avoid a late fee.

1. After logging into the MaineStreet portal, click the Classic Student Center tile.

2. Click the compass button in the top right corner.

NavBar 🔅

3. Click Navigator

Then click on the Self Service button



4. Click on Campus Finances and then Anticipated Resources.

5. On the Anticipated Resources page, click the Select button next to University of Maine.

6. The Balance by Term section appears on this page. Click the **Select** button for the appropriate term in the Update Your Resources column.

7. In the Amount for Item column, enter the anticipated amounts of financial assistance you will receive for the term selected.

8. After entering all anticipated item amounts, select the Enter key to update the Total Resources and Balance Due at the bottom of the page.

9. Click the Save button to save your entries. Note: If you select Save, you can update this page later if your anticipated aid changes.

10. Click the **Return** button.



Education. Experience. Opportunity. Income.

The Office of Student Employment offers services to students who wish to work while attending the university. Whether you were offered Federal Work-Study or not, and whether you want to work on campus or off, the Office of Student Employment is the place to start!

CareerLink Login	
● Student/Alumni ○ Employer	
Username:	••]
Password:	
Submit forgot your password? new user?	

CareerLink *UMaine's free online job search* CareerLink is your one-stop source for finding on-campus, off-campus, Federal Work-Study, and non-Work-Study jobs.

Visit *umaine.edu/career/careerlink* to log in.

Monitor your @maine.edu email in July for an email from the Career Center regarding activating your free account.

IMPORTANT!	A birth certificate, passport, or social security card AND a photo ID will be required within three days of your start date. These must be original and unexpired documents.
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For more information on student employment, Federal Work-Study, and CareerLink, visit *umaine.edu/studemp* or email student.employ@maine.edu.

Financial Education and Wellness

	UMaine's Official Financial Literacy Program	
^{iGrad} .		Online resource that helps with all aspects of money management: managing your student loans, budgeting, creating money goals, and searching for scholarships
		Resources include articles, calculators, videos, blogs, quizzes, and more
	•	Sign up today for your free account at <i>umaine.igrad.com</i>
ECMC Solutions	•	UMaine's campus debt management partner helps students learn about loan programs even before they agree to borrow
Solutions	•	ECMC helps students to create realistic budgets and repayment plans so they can be successful in all aspects of their lives even after leaving the University of Maine

For more information on UMaine's financial education programs, visit *umaine.edu/stuaid/aid-basics/financial-education-at-umaine.*



During Orientation (June 21–26) make a textbook reservation and get a **free sweatshirt** and an entry into a drawing for **free fall**





Learn more at our table on the third floor of the CCA or at the Bookstore, Memorial Union.



BECOME A BOOKSTORE

TEXTBOOK RESERVATIONS

Our textbook reservation progam makes getting your required books simple, hassle-free and rewarding. In just minutes you can set yourself up for success.

The process:

- 1. Go to our website: umaine.edu/bookstore.
- 2. Login and register with your <u>maine.edu email address</u>, add a credit or debit card to your account and save it as your default payment.
- **3.** Return to the home page and click on "reservations" and add it to your cart. Remember to enter your student ID before checking out.
- 4. You're good to go! Your card won't be charged until we process your order in August. Pick up your books when you come to campus on Welcome Weekend!

Missed the VIP window? No problem. Reservations continue into August.

UMAINE.EDU/BOOKSTORE | FOLLOW ON FACEBOOK AND INSTAGRAM

The University of Maine is an EEO/AA employer, and does not discriminate on the grounds of race, color, religion, sex, sexual orientation, transgender status, gender expression, national origin, citizenship status, age, disability, genetic information or veteran's status in employment, education, and all other programs and activities. The following person has been designated to handle inquiries regarding non-discrimination policies: Director of Equal Opportunity, 101 North Stevens Hall, University of Maine, Orono, ME 04469-5754, 207.581.1226, TTY 711 (Maine Relay System).

That feeling when EVERYTHING FALLS INTO PLACE

Life is better when your to-dos are organized and at your fingertips. That's why UMaine has **Navigate**, a mobile app that gets you from orientation to graduation.

Navigate: Know your way, everyday.



The University of Maine is an equal opportunity and affirmative action institution

CAREER CENTER Phone: 207.581.1359

Email: umainecareercenter@maine.edu

HOUSING OFFICE Phone: 207.581.4580 Email: um.housing@maine.edu

IT HELP CENTER Phone: 207.581.2506 Email: help@maine.edu

MAINECARD OFFICE Phone: 207.581.2273 Email: um.mainecard@maine.edu

OFFICE OF ADMISSIONS Phone: 207.581.1561 Email: umaineadmissions@maine.edu

OFFICE OF STUDENT EMPLOYMENT

Phone: 207.581.1349 Email: student.employ@maine.edu

OFFICE OF STUDENT RECORDS

Phone: 207.581.1290 Email: umrecord@maine.edu **PUBLIC SAFETY** Phone: 207.581.4040 Email: um.policedepartment@maine.edu

STUDENT LIFE Phone: 207.581.1406

STUDENT FINANCIAL SERVICES

Financial Aid Phone: 207.581.1324 Email: umfinaid@maine.edu

Bursar and Billing Phone: 207.581.1521 Email: umbursar@maine.edu

UMAINE DINING Phone: 207.581.3463 Email: um.dining@maine.edu

UNIVERSITY BOOKSTORE Phone: 207.581.1700

VETERANS EDUCATION AND TRANSITION SERVICES

Phone: 207.581.1316 Email: um.veterans@maine.edu

Privacy Information

The University of Maine is limited in its ability to provide parents or other individuals with certain personal information about students by both federal law and university policy.

Family Educational Rights and Privacy Act – FERPA

The Family Educational Rights and Privacy Act (FERPA) is a federal law that protects the privacy of student education records. After August 15, a signed Student Consent to Release Information Form is required in order to speak to anyone other than the student about their personal information. This form is available in this booklet and on the Student Records website (studentrecords.umaine.edu), which also has further information about FERPA.

Please understand that while the Student Consent to Release Information Form gives university personnel permission to speak with individuals other than the student about the student's personal information, including bills, there is a separate authorization for anyone other than the student to view the bill online and make online payments. See page 9 of this booklet for details on how to add an authorized user to a student's account.

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STUDENT CONSENT TO RELEASE INFORMATION

This release pertains only to the University of Maine, Orono, ME

In compliance with the Family Educational Rights and Privacy Act (FERPA) of 1974 as Amended, the University of Maine will not release student grades, schedules, or financial aid information to parents, spouses, or others, unless written permission is given by the student.

Completed forms should be returned to:

Office of Student Records University of Maine 5781 Wingate Hall, Room 213 Orono, Maine 04469-5781 207.581.1288 phone 207.581.1314 fax umrecord@maine.edu email www.studentrecords.umaine.edu website

Student's Name: ________ please print

MaineStreet ID #: _____ Student's Date of Birth: _____

By signing below, I authorize the appropriate offices or personnel at the University of Maine, for the purpose of monitoring my education, to release information regarding my Educational Records which include: Academic, Financial Aid, Billing, Student Employment and UMS Student Code of Conduct information. Under no circumstance, will the university release any medical information.

We will not release copies of the student's record to anyone without a signed Transcript Request Form from the student. We will not change a student's information (address, phone, etc.) for anyone other than the student. This does not grant access to the student's **MaineStreet Portal.**

Name of parent(s), guardian, spouse or others that you wish to grant permission to:

Name:	 *Last 4 digits of SSN	$Add/Remove ({\it Circle One})$
Name:	 *Last 4 digits of SSN	$Add/Remove \; ({\tt CircleOne})$
Name:	 *Last 4 digits of SSN	$Add/Remove \ ({\tt Circle \ One})$

*This information will only be used for identification purposes

This authorization will remain in effect until it is revoked in writing.

Student Signature: _____ Date: _____

Revised 01/11/2019