



## **Northern Light Cutler Health Center**

### Frequently Asked Questions

#### **Where is Northern Light Cutler Health Center?**

Cutler Health Center is located on the corner of Long and Gannett Roads, across from Barrows Hall on the University of Maine campus. It is open Monday–Friday, 8 a.m.–5 p.m.

#### **What services are offered?**

Cutler Health provides professional, quality health care services on campus. Services include allergy shots, acute and chronic care management, physical exams, women’s health, physical therapy and athletic training services for club and intramural sports. On-site laboratory and X-ray services are also available. Clinical services are provided by Northern Light Health.

#### **How do I access Cutler’s services?**

Stop by Cutler Health or call 207.581.4000 to schedule an appointment. Phones open at 8 a.m., Monday–Friday.

#### **What happens if I need care or emergency services when Cutler Health is closed?**

If you become ill on the weekend or after Cutler Health has closed for the day, call 207.581.4000, and you will be directed to the center’s answering service that can page an on-call provider. For emergencies, contact the UMaine Police Department, 207.581.4040 or dial 911.



**Northern Light Health**<sup>SM</sup>

## **What if I need transportation to the emergency room or an off-campus medical appointment?**

The University Volunteer Ambulance Corps (UVAC) is UMaine's on-campus emergency medical service. UVAC's ambulances respond to emergency calls at UMaine and provide mutual aid to surrounding towns and agencies. For medical appointments, call Cutler Health, 207.581.4000, to arrange complimentary taxi services provided by UMaine (round-trip services available).

## **How quickly can I be seen?**

Cutler Health offers a limited number of same-day acute appointments. Non-urgent issuers can typically be scheduled within 48 hours. Call 207.581.4000, for more information or visit [umaine.edu/cutler](http://umaine.edu/cutler).

## **Does Cutler Health offer pharmacy services?**

Although there is no pharmacy on campus, there are several in the community. Cutler Health will fax prescriptions to the patient's preferred pharmacy (delivery services may be available). Insurance information and payment arrangements are made directly with the pharmacy. Contact the center for a list of pharmacies.

## **Can Cutler Health discuss my care with others?**

With written permission via Cutler Health's standard release, the center may discuss patient care with a parent, guardian or other health care professional. The signed release is good for one year and can be completed during a visit to Cutler Health.

## **How do I pay for services?**

Cutler Health accepts cash, check, credit and debit cards. We will gladly bill your insurance company. Please be sure to bring your insurance card with you to your appointment.

## **Still have questions?**

Visit [umaine.edu/cutler](http://umaine.edu/cutler), call 207.581.4000

